

Terms and Conditions

POLICY AND CONDITIONS OF USE

Welcome to CUDL University ("CUDL U"). CU Direct Corporation ("CUDC") and its partners/affiliates provide their services to you subject to the following conditions. By using CUDL U and the related services of CUDC partners (collectively referred to herein as the "Site", credit union agrees to be bound by these conditions. Please read them carefully. In addition, when you use any service or product or purchase from any of our partners, you also will be subject to the guidelines and conditions applicable to such service or business.

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CUDL UNIVERSITY CAMPUS – TERM

The credit union must complete a [CUDL University Rider Agreement](#) to gain access to CUDL U. The credit union must also have executed and paid appropriate fees as required by the CUDC Master Agreement and either the CUDC Vehicle Point of Purchase Rider or CUDC AutoSMART Rider (collectively the "CUDC Agreements") to gain access to the Site. Termination of the CUDC Agreements terminates access to the Site. Credit Union will have limited complimentary access to CUDL custom courses (with new courses continuously added), and the ability to report, track and manage a user's progress with the comprehensive Learning Management System. *Note: additional User IDs may be purchased. Contact CUDL University for current User information and pricing information.

CUDL UNIVERSITY – WOLTERS KLUWER COURSE LIBRARY USER LICENCE AGREEMENT

The credit union may choose to add Wolters Kluwer course libraries at an additional fee per user which authorizes access for the specified user(s) to the selected library for a separate and distinct period of one (1) year so long as the CUDC Agreements are not terminated.

25 Course Library - \$25 per user per year

50 Course Library - \$48 per user per year

(Please contact cudluniversity@cudl.com or visit [CUDL University](#) for a complete listing of courses in each library.

The credit union must complete the [CUDL University Course Order Form](#). Payment of fees for Wolters Kluwer libraries provides each authorized credit union user with unlimited access to the selected course library for a period of one (1) year so long as the CUDC Agreements are not terminated. CUDC will invoice the credit union the corresponding fee, based on the selected number of users, for access to the selected Wolters Kluwer course libraries. CUDC reserves the right to modify pricing.

CANCELLATION

At any time, and without cause, CUDC may terminate credit union's access to the Site.

1. A credit union can request cancellation via written notification by electronic or conventional mail. Cancellation notices must be sent to CUDL University PO Box 51482 Ontario, CA 91761 Attn: CUDL University or emailed with a request from the CUDL University Administrator to cudluniversity@cucl.com.
2. If a credit union has a 'canceled' or 'inactive' or 'suspended' status on the CUDL platform, CUDL U access will be canceled.
3. Upon non-renewal or cancellation, either voluntary, or at the discretion of CUDC, access to User Licenses for Wolters Kluwer course libraries will be terminated. If access is terminated, any unused portion of purchased Wolters Kluwer libraries will be refunded to the credit union on a pro rata basis.

YOUR ACCOUNT

If you use the Site, you are responsible for maintaining the confidentiality of your account and password(s) and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. CUDC and its affiliates reserve the right to refuse service, terminate accounts, remove or edit content at their sole discretion.

PRIVACY PRACTICES

We may place a text file called a "cookie" in the browser files of your computer. The cookie itself does not contain Personal Information although it will enable the Site to recognize the information that you have specifically and knowingly provided to the Sites.

REVISIONS TO TERMS AND CONDITIONS POLICY

CUDC reserves the right to revise the terms & conditions at any time. Your use of our website constitutes your acceptance of the terms & conditions as amended or revised by CUDC.

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If you have questions about this policy, please contact CUDC at 877.744.2835 x2394 or cudluniversity@cucl.com.